

Pre-Hurricane Checklist for Health Centers

This list provides some suggestions for steps health centers should take to prepare for a hurricane. Necessary steps may vary depending on the facility and anticipated impacts from the storm. Direct impacts may include damage to the facility or surrounding community, disruption to utilities, and/or evacuations out of the community. Indirect impacts may include increased patient numbers from evacuees or interruption of the supply chain.

Review emergency plan, policies, and procedures with staff.
Articulate expectations of staff before, during, and after landfall – including any anticipated changes in services or hours after the storm.
Ensure contact information is accurate.
Set communications schedule.
Stay up-to-date with weather news.
Review hurricane safety information and evacuation plans with staff as needed.
Encourage staff to prepare emergency kits at home.
Post hurricane safety information around the clinic.
Update answering machine/service regularly with clinic status and any additional instructions.
Post signs around the clinic with necessary information regarding clinic plans and weather updates.
Reach out to high-risk patients to review their preparations.
As needed – provide new prescriptions for enough medication to see patients at least a week passed expected landfall.
Cancel or reschedule appointments as needed.
Encourage patients to prepare emergency kits at home, including copies of all prescriptions and key medical documents.
Clear away any exterior debris that could cause damage.
Bring inside any exterior items that could be picked up by the wind.
Raise as much as possible off the floor – particularly paper records and electronics – in case of flooding.
Take pictures of all rooms and inventory for insurance.
Contact partners to let them know anticipated changes and expectations/needs.
Gather electronic copies of important documents such as lease/mortgage, insurance, and staff information.
Stockpile basic supplies such as clean water, batteries and lights; charge all portable electronic devices.
Print necessary blank documents such as patient intake forms.
Fill generator fuel tanks and mobile clinic tanks; ensure they are secured.
Close hurricane shutters or board up glass windows and doors.
Turn off water, power, and gas to the building before leaving if anticipating interruptions to utilities.