

RESPOND RECOVER TRANSFORM

AmeriCares



ANNUAL REPORT 2015

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Dear Friends,

Welcome to AmeriCares 2015 annual report.

I am proud to report that in fiscal year 2015, AmeriCares continued our critical role in saving lives and building healthier futures for people in crisis. In 94 countries, in thousands of communities and for millions of people, the medicine, medical supplies and health programs we provided were a critical step to a full, productive life. In all, we provided more than \$600 million in aid this year.

We achieved these results because of the support from and commitment of our broad base of generous donors. I am privileged to have seen the impact of this support firsthand—in Liberia, where I met frontline health workers trained and outfitted by AmeriCares to keep their communities safe from Ebola; in Tanzania, where I met with women whose lives were changed by surgeries made possible only because of our support; and in the United States, where patients have thanked me personally for giving them access to medicine and medical care that saved their lives.

Our impact will continue to grow in the coming year. In Nepal, AmeriCares is rebuilding clinics destroyed in the devastating April 2015 earthquake. And in Sierra Leone, our team's work has already resulted in critical improvements at two hospitals in Bonthe—creating safe workplaces for doctors and nurses but also reigniting the community's trust in these facilities.

Your support and partnership make our work possible. Together, we can prepare communities ahead of disaster, respond to people in crisis with speed and efficiency, help health systems recover from crises, transforming lives today and for years to come.

Sincerely,

Michael J. Nyenhuis
President and CEO

Ebola survivor Alice Kaptaballah lives in Liberia where AmeriCares is strengthening health facilities. Weakened by civil war, Liberia's fragile health system was one factor in the spread of Ebola.

ALL PHOTOS BY AMERICARES STAFF UNLESS OTHERWISE NOTED.

NEPAL

April 25, 2015
Magnitude 7.8 earthquake
8,900 killed, 22,000 injured

“We were prepared for the injuries, but not the sorrow.”

— Dr. Swati Jha, AmeriCares India

A RAPID RESPONSE

WITHIN 48 HOURS

AmeriCares emergency medical team arrives

WITHIN 10 DAYS

AmeriCares first air shipment arrives

WITHIN 30 DAYS

\$20 million in critical supplies delivered, all approved by Nepal government

WITHIN 2 MONTHS

Psychosocial health teams trained local health workers to identify patients' needs—and their own

WITHIN 3 MONTHS

17 health facilities identified for repair or rehabilitation, in coordination with local engineers and health providers

More than 800,000 homes were damaged or destroyed in the Nepal earthquake, sending residents into the streets to seek safety and help

RESPOND

SAVE LIVES WHEN DISASTER STRIKES

26 DISASTER RESPONSES IN 20 COUNTRIES

MEDICINE FOR 1 MILLION PRESCRIPTIONS

12.5 MILLION MEDICAL AND RELIEF SUPPLIES

75 EMERGENCY AND MEDICAL STAFF TO NEPAL, LIBERIA AND VANUATU

The Nepal earthquake was the largest of AmeriCares emergency responses in 2015, just one of 26 disasters where AmeriCares provided critical and often lifesaving medicine, supplies and technical support.

CYCLONE IN SOUTH PACIFIC
AmeriCares sent an emergency medical team to restore health services for more than 2,000 people in remote Vanuatu, where Cyclone Pam's 155 mph winds had damaged or destroyed every clinic.

MOUNTAIN FLOODS IN JAMMU AND KASHMIR
AmeriCares India's emergency medical team set up mobile clinics to see more than 15,000 flood survivors and replaced essential medical equipment at six government hospitals and two primary health centers inundated by the flood waters.

CHOLERA OUTBREAK
AmeriCares provided more than 6,000 treatments of essential fluids to health providers battling a cholera outbreak in Haiti; our work also included hygiene education campaigns and construction of dozens of community latrines.

HEALTH FOR REFUGEES
In Tanzania, AmeriCares trained local health workers to stop the spread of cholera in refugee camps for those fleeing Burundi's civil unrest. Our shipments of medicine aided Syrian refugees, and, in McAllen, Texas, AmeriCares collaborated with other humanitarian organizations to create safe shelters and support basic health care for 18,000 people crossing the border.



PHILIPPINES, NEPAL PHOTOS BY MATTHEW MCDERMOTT

REDUCING DISASTER RISKS IN COMMUNITIES
In El Salvador and Myanmar, our team helped more than 300 communities assess risks and plan for emergencies in their towns and villages.

EMERGENCY TRAINING FOR HEALTH FACILITY STAFF
In the Philippines, AmeriCares trained health staff from 52 health facilities in emergency preparedness.

ADDRESSING STRESS FROM TRAUMA AND LOSS
In the Philippines, AmeriCares experts trained more than 425 local health workers to identify and treat or refer patients suffering from psychological trauma.

"Now It's Gone"
When Dr. Mohammed Ainnul Haque reached his hometown Arughat, high in Dhading District, Nepal, he found every building damaged or completely destroyed. "It was the second largest commercial center in Dhading and Gorkha districts, and now it's gone," he said in disbelief.

Dr. Haque was traveling with an AmeriCares medical team from his job at a hospital in Kathmandu. After meeting with local leaders, the team set up a mobile medical clinic to restore health services lost in the quake.

"We were prepared for the injuries, but not the sorrow," says AmeriCares medical team member Dr. Swati Jha.



See map on pages 14 and 15 for all 2015 emergencies.



Community disaster preparedness training, El Salvador



Philippines emergency response



Vanuatu emergency response

WEST AFRICA EBOLA EPIDEMIC

August 8, 2014 – World Health Organization declared Ebola epidemic a public health emergency

COMPREHENSIVE REBUILDING

BY JUNE 30, 2015, AMERICARES HAD

Delivered 45 shipments to 100 health partners in Guinea, Liberia and Sierra Leone containing—

- 2.2 million pieces of protective gear including masks, gowns and gloves
- Medicine for 102,000 treatments, including antibiotics, pain and fever reducers
- IV fluids for 75,500 treatments

Trained 745 health workers and staff from 132 schools in infection prevention and control

Recruited and managed 182 health workers at an Ebola treatment center

Provided 26 primary care clinic sessions, attended by residents of 109 villages

“Sending help to countries in crisis is a very good thing, but it is sometimes important to be on the ground. This is exactly what AmeriCares has done in Liberia.”

—Liberia President
Ellen Johnson Sirleaf,
February 2015

RECOVER

Liberian health workers recruited and trained by AmeriCares at the Ebola treatment center in Buchanan, Liberia

IMPROVE HEALTH CARE AT EVERY LEVEL

83 CLINICS BUILT BACK STRONGER AFTER TYPHOONS IN THE PHILIPPINES

3,400 HEALTH WORKERS AND MEDICAL STUDENTS VACCINATED AGAINST HEPATITIS B

6 U.S. CLINICS HOSTING OUR TRANSFORMING PREDIABETES PROGRAM

CLINIC REBUILDING IN THE PHILIPPINES AmeriCares reconstructed more than 80 clinics as part of our long-term recovery work after Typhoon Haiyan in 2013. We also provided 14 back-up power systems for community clinics and emergency preparedness training for staff.

VACCINATION FOR HEALTH WORKERS IN INDIA AmeriCares Health Worker Safety Project at three hospitals in Mumbai tested employees for hepatitis B, vaccinating nearly 2,000.

PROTECTION FOR HEALTH WORKERS AND PATIENTS At two health facilities in Tanzania, AmeriCares vaccinated health workers and medical students against hepatitis B and trained medical staff to educate more than 1,500 of them about preventing hepatitis B infection.

A DIABETES PROGRAM FOR LOW-INCOME PATIENTS In six U.S. states, AmeriCares launched a prediabetes pilot project that includes education in diet and lifestyle changes. In AmeriCares El Salvador clinic, our year-old diabetes program helps clinic staff, patients and community health promoters understand how best to reduce risk in low-resource settings, with a plan to establish a national model of care. Volunteers from global pharmaceutical corporation BD added valuable expertise.

NEW RESIDENCE TO ATTRACT AND RETAIN MEDICAL STAFF At the Mullaitivu District General Hospital in Sri Lanka, AmeriCares completed its final tsunami recovery project—a new residence for 42 medical staff who would otherwise have not taken the remote posting.

“The educational diabetes program has helped me acquire new habits. I walk an hour a day, five days a week. My attitude has changed—I enjoy my family and live life to the fullest.”

—Emelia, patient in AmeriCares El Salvador Clinic’s diabetes program



“I Want to Tell Them Thank You”

Ebola had seized the village of Suehn, Liberia, where Morris and Fatima Sirleaf were raising five children. Out of the 290 residents, 11 had fallen ill. When Fatima became feverish, Morris drove her to the county hospital, but she died before she could receive care, as did eight others from Suehn.

By the time Morris developed signs of Ebola weeks later, things had changed: Morris was among the first patients to occupy a bed at an Ebola treatment center built beside the county hospital. AmeriCares was stocking the treatment center with medicine and safety supplies and the International Organization for Migration was managing the operations of the unit. With intravenous fluids, nursing support—and luck—Morris survived.

“Those who are in other places that send their money just for us to be well, I want to tell them thank you,” says Morris. “Because if it were not for their sake, it would not be easy for us in Liberia.”



TRANSFORM

“AmeriCares helps us serve our patients, all living in the middle of a daily hurricane called poverty and despair.”

—Barb Baptista, Executive Director of Anderson Free Clinic in Anderson, South Carolina

HEALTH CARE COVERAGE GAP

9 million low-income adults live without health insurance in the U.S.

AS THE LEADING NONPROFIT PROVIDER OF MEDICINE AND SUPPLIES IN THE U.S., AMERICARES PROVIDED—

Medicine for nearly 2 million prescriptions

11 million medical supplies

Free education and support programs for clinic staff and patients

\$128 million in medicine for 108,000 people through our Patient Assistance Program

\$249.6 million total value of aid to U.S.

PHOTO BY MATTHEW MCDERMOTT

Barb Baptista and patient Tammie outside Tammie's home in South Carolina



Athens, Georgia clinic



Guatemala hospital



Philippines Medical Outreach

EXPAND ACCESS TO MEDICINE AND HEALTH SERVICES

WORLDWIDE:

16 MILLION PRESCRIPTIONS

- 57 percent to treat heart disease, diabetes, hypertension and other chronic diseases
- 20 percent to treat infectious diseases, including medicine for respiratory and parasitic infections
- 23 percent for pain relief, wound care, surgical and other needs

38 MILLION MEDICAL SUPPLIES NEEDED FOR PATIENT CARE, SAFE SURGERIES AND MORE

QUALITY CARE FOR LOW-INCOME UNINSURED PATIENTS

In Connecticut's urban centers, the four AmeriCares Free Clinics provided more than 11,000 consultations to more than 3,000 patients.

In rural El Salvador, AmeriCares Clinica Integral de Atención Familiar treated more than 25,000 patients and reached more than 50,000 people with health education.

In India's urban slums, AmeriCares added a seventh mobile clinic and served 65,000 patients at 130 locations across Mumbai. New mobile labs conducted more than 8,000 tests for 3,000 patients.

CRITICAL SUPPORT FOR CHILDREN'S HEALTH

AmeriCares distributed the deworming medicine mebendazole to partner health providers serving children in 16 countries.

IMPROVED SUPPLY CHAINS —FROM DISTRIBUTION CENTER TO PATIENT

AmeriCares worked around the world to improve the way our partner health providers track medicine and supplies to ensure quality and safety.

SUPPORT FOR MEDICAL TRAINING AND SERVICES

In 2015, AmeriCares Medical Outreach supported 1,021 medical volunteer teams traveling to 84 countries with medicine and supplies. Teams reported seeing close to 700,000 patients and conducting 43,000 surgeries. Through this network, AmeriCares began its multi-year Safe Surgery Initiative to improve access to safe surgery in low-resource settings.

ESSENTIAL SERVICES FOR MOTHERS AND CHILDREN

In India, AmeriCares brought education, testing and vaccination to pregnant women in Mumbai's slums to prevent transmission of hepatitis B. At 83 schools in Mumbai, we taught students basic health and hygiene. In Sierra Leone, AmeriCares brought training and critical safety equipment to interim care centers set up to provide safe, secure environments for infants and children who had lost parents to Ebola.

"I Don't Know What I'd Do"

After two heart attacks, severe arthritis and COPD, 54-year-old Tammie is unable to work. She gets by with support from her daughter and the free medical care she receives at the Anderson Free Clinic in South Carolina— one of more than 800 safety net clinics AmeriCares supports nationwide with donated medicine and medical supplies. At the clinic pharmacy, Tammie receives all the medication she needs to manage her COPD and other ailments for free.

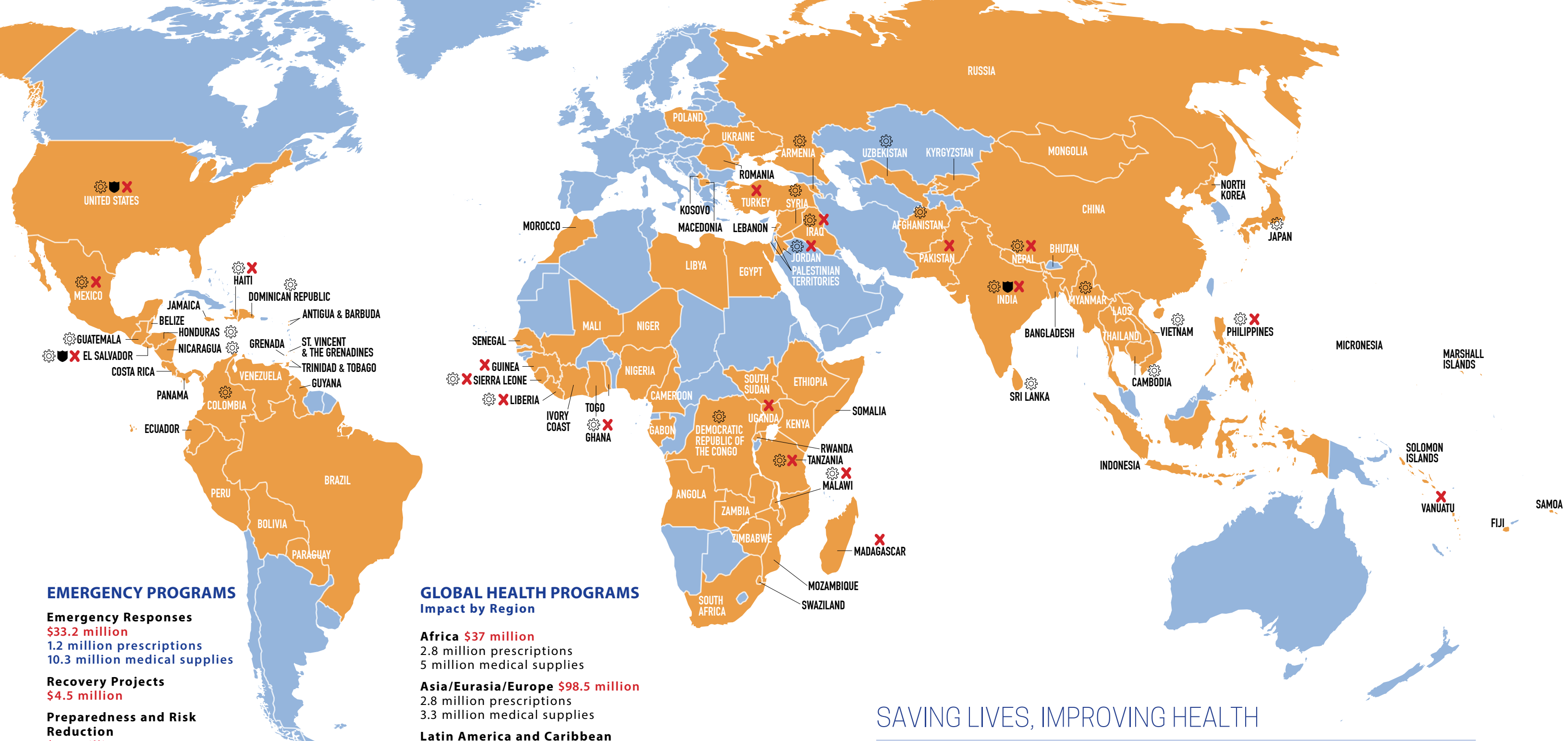
"The medicine, the clinic— I get on my knees and thank God every night for all of it," says Tammie, who helps care for her grandchildren. "If it weren't for the clinic and the people donating to the clinic, I don't know what I would do."



"We would not be able to do even part of the surgeries without AmeriCares support. We take AmeriCares donations of medicine and medical supplies—every single one—and treat them like gold."

—Dr. Malcome Bilmoria, volunteer surgeon

GEORGIA AND LOWER RIGHT BY MATTHEW MCDEERMOTT, PHILIPPINES COURTESY MEMPHIS MISSION OF MERCY



EMERGENCY PROGRAMS

Emergency Responses
\$33.2 million
 1.2 million prescriptions
 10.3 million medical supplies

Recovery Projects
\$4.5 million

Preparedness and Risk Reduction
\$1.3 million

GLOBAL HEALTH PROGRAMS Impact by Region

Africa \$37 million
 2.8 million prescriptions
 5 million medical supplies

Asia/Eurasia/Europe \$98.5 million
 2.8 million prescriptions
 3.3 million medical supplies

Latin America and Caribbean \$163.5 million
 6.5 million prescriptions
 7.8 million medical supplies

U.S.* \$117 million
 2 million prescriptions
 10.6 million medical supplies

- Access to medicine program
- ⚙️ Projects and activities
- 🏠 Primary care locations
- ✖️ Site of AmeriCares emergency responses in 2015

SAVING LIVES, IMPROVING HEALTH

EMERGENCIES IN 20 COUNTRIES

Civil Unrest, Complex Emergency, Conflict and Refugee Crisis: Iraq, Jordan (Syria), Kenya (South Sudan), Mexico, Turkey (Syria), Uganda (South Sudan), U.S. (Maryland, Texas)

Earthquake: Nepal

Mudslide: U.S. (Washington)

Severe Storms and Flooding: El Salvador, Madagascar, Malawi, India, Pakistan, Philippines, U.S. (Illinois, Michigan, South and Midwest), Vanuatu

Disease Outbreaks: El Salvador (chikungunya), Ghana (Ebola), Guinea (Ebola), Haiti (cholera), Liberia (Ebola), Sierra Leone (Ebola), Tanzania (cholera), U.S. (Louisiana, encephalitis)

Water Crisis: U.S. (Michigan, shortage), U.S. (Ohio, contamination from algal bloom)

* Additional \$127 million 363,000 prescriptions through Patient Assistance Program

MAP BY JIM MCMAHON

FINANCIAL INFORMATION

Thanks to the exceptionally generous support of our donors and partners, fiscal year (FY) 2015 was one of the strongest financial years in AmeriCares history. This success allowed AmeriCares to provide its highest-ever levels of health benefits for people in need in the U.S. and around the world.

Geographically, AmeriCares worked in more than 90 countries and in all 50 U.S. states. Of significant note were the emergency responses in West Africa around the Ebola crisis in the fall of 2014 and the quick and comprehensive response to the Nepal earthquake in late April 2015.

AmeriCares overall revenue was \$751.4 million, the greatest since FY 2010, the year of the Haiti earthquake. The FY 2015 revenue represents a \$179.6 million, or 31.4 percent, increase from FY 2014. Although the majority of the increase is driven by increases in donations of medicine and medical supplies, it is significant to note that the cash revenue portion was \$40.8 million, the largest amount since FY 2006. This strong performance is very encouraging as AmeriCares embarks on its 10-year strategic plan to quadruple its ability to serve.

On the expense side, the ratio of expenses spent on program services was 97.8 percent, one of the strongest in the industry. In addition, AmeriCares Forbes Private Fundraising Efficiency ratio was 1.4 percent in FY 2015, also considered best in class. And finally, AmeriCares unrestricted operating surplus without donated medical products (the true bottom line of a non-profit's financial statements) ended FY 2015 in a \$2.2 million surplus position, which represents a significant turnaround from the \$1.8 million deficit position that existed at the end of FY 2014.

These metrics put the organization in an even stronger position than projected to grow the organization's funding, expand its geographic reach and combine its leading donated medicine and medical supplies program with sustainable, large-scale community health programs. FY 2015 has provided a very strong step towards reaching these long-term goals.



PHOTO BY MATTHEW MCDERMOTT

CONDENSED FINANCIAL INFORMATION

FOR THE 12 MONTH PERIOD ENDED JUNE 30	2015	2014	CHANGE \$	CHANGE %
OPERATING REVENUE (\$ IN 000S)				
CONTRIBUTIONS (CASH AND SECURITIES)	\$39,495	\$35,404	\$4,091	12%
U.S. GOVERNMENT GRANTS & CONTRACTS	1,290	—	1,290	
GIFTS-IN-KIND AND CONTRIBUTED SERVICES	708,612	533,064	175,548	33%
OTHER REVENUE	2,017	3,310	(1,293)	(39%)

TOTAL OPERATING REVENUE 751,414 571,778 179,636 31%

OPERATING EXPENSES AND CHANGES IN NET ASSETS

TOTAL PROGRAM SERVICES	636,373	558,923	77,450	14%
FUNDRAISING	10,446	10,182	264	3%
MANAGEMENT & GENERAL	4,134	4,410	(276)	(6%)
TOTAL OPERATING EXPENSES	650,953	573,515	77,438	14%
EXCESS/(DEFICIENCY) OF OPERATING REVENUE OVER EXPENSES	100,461	(1,737)	102,198	

EXCESS/(DEFICIENCY) RELATED TO NON-GIK UNRESTRICTED FUNDS

	2,165	(1,841)	4,006	
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EXCESS/(DEFICIENCY) RELATED TO GIK AND RESTRICTED FUNDS

	98,482	(108)	98,590	
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NON-OPERATING ACTIVITY

	(186)	212	(398)	
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TOTAL INCREASE/(DECREASE) IN NET ASSETS	\$100,461	\$(1,737)	\$102,198	
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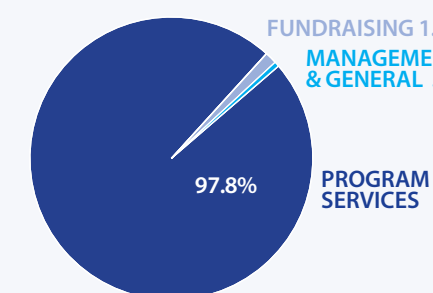
COMPOSITION OF NET ASSETS

UNRESTRICTED	\$125,441	\$69,105	\$56,336	82%
TEMPORARILY RESTRICTED	85,517	41,206	44,311	108%
PERMANENTLY RESTRICTED	4,439	4,625	(186)	(4%)

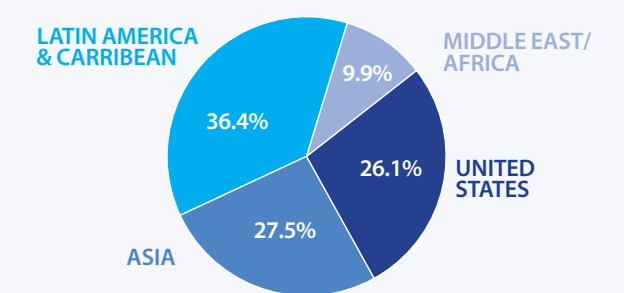
TOTAL NET ASSETS \$215,397 \$114,936 \$100,461 87%

Richard K. Trowbridge, Jr.
SVP Operations, Treasurer and Chief Financial Officer

HOW WE USE OUR FUNDS (\$ IN 000S)



WHERE WE WORK*



*by value

For the audited financial statement and report from our independent certified public accountants, please visit americares.org

In 2015, AmeriCares supported health services in 94 countries including Liberia, where we launched a comprehensive response to the Ebola outbreak. Here, a mother and child, both Ebola survivors, visit with the health workers who helped save their lives.

americares.org

